WHY CHOOSE AN ESTABLISHMENT WITH THE FAMILY MOMENTS SEAL?

By choosing a hotel or a property bearing the Family Moments Seal, consumers have the assurance of benefiting from a high standard of quality in regard to tourism services, and are convinced that their stay and that of their family will be an unforgettable experience.

In addition to fulfilling current tourism regulations, establishments and institutions under Family Moments must fulfill a series of expectations, of which the following are general guidelines:

In order to belong to the Family Moments establishments, they must provide children's entertainment; information regarding children's activities organized by the municipality; additional safety features such as child-proof wall sockets in rooms and common areas; elimination of support rails measuring less than 90 cm on balconies; children's menus in dining rooms and buffets; cribs, strollers, cribs or baby walkers; high chairs; info play areas with specific furniture and features which must be blended in to the general area while remaining visible; children's programs on high-risk sport doors that do not close freely; games and entertainment programs that encourage children's participation; and train staff.

In the case of eating establishments, they must guarantee accessibility for push-chairs and have baby-changing facilities; children's menus; high-chairs; bibs and microwave ovens.

Activity businesses must offer a special programme of activities for children as was as special care; for children, push-chair accessibility; first aid; and child-proof electrical sockets located in the vicinity of young ones; should not exist, etc.

At tourist information offices throughout the municipality, among the many pamphlets on display, specific information is available regarding activities aimed at young ones as well as the area’s main tourist attractions and their times of use. Also available are identity wristbands on which the name of a child, the child’s address, and a telephone contact may be written.

The concerted effort that has been invested in the implementation of this seal by both the private and public sector will be reflected in a comprehensive homogeneous product which satisfies the needs of families.

WE ARE A FAMILY MOMENTS MUNICIPALITY

COMPANIES COMMITTED TO FAMILY MOMENTS

Some of the establishments that have already signed their commitment with the initiative and are prepared to accomplish the requirements of Family Moments are listed below. These establishments will be audited during the winter and will join Family Moments in 2020 if they fulfill the seal’s requirements:

- Hotel Aguas de Ibiza 3*, Santa Eulària des Riu
- Aparthotel Edén 3*, Santa Eulària des Riu
- Hotel Andorra Beach 3*, Santa Eulària des Riu
- Hotel Deia 4*, Santa Eulària des Riu
- Hotel Goya 3*, Santa Eulària des Riu
- Hotel Playa de Santa Eulària 3*, Santa Eulària des Riu
- Hotel Rio Marina 3*, Santa Eulària des Riu
- Hotel Sils 3*, Santa Eulària des Riu
- Hotel Villas de Santa Eulària 4*, Santa Eulària des Riu

- Aparthotel Playa de Ibiza 3*, Santa Eulària des Riu
- Aparthotel Unión Playa 3*, Santa Eulària des Riu
- Hôtel S’Hí 3*, Santa Eulària des Riu
- Hotel L’Escala 3*, Santa Eulària des Riu
- Hotel Cala del Moro 3*, Santa Eulària des Riu
- Hotel Mediterrani 3*, Santa Eulària des Riu
- Hotel Paraiso 3*, Santa Eulària des Riu
- Hotel Blue Water 3*, Santa Eulària des Riu
- Hotel Calella 3*, Santa Eulària des Riu
- Hotel Club La Milla 3*, Santa Eulària des Riu
- Hotel La Pineda 3*, Santa Eulària des Riu
- Hotel Playa de Santa Eulària 3*, Santa Eulària des Riu
- Hotel Pierre & Vacances 3*, Santa Eulària des Riu
- Hotel Sunbeach 3*, Santa Eulària des Riu

The following websites contain a complete section on the possibilities that Santa Eulària offers to families, including child-oriented events and activities.

visitsanteulalia.com
The municipality provides different public spaces designed to be enjoyed by the whole family among them Santa Eulalia de Río’s famous beach, the perfect setting for relaxation and water sports. The beach is in the Santa Eulalia town centre, plus lovely areas on the small islands that can be reached by boat. In the town centre you will find plenty of activities to enjoy in the outdoor and indoor leisure and sport facilities along the banks of the river Tajo. This natural resource is available all year round and is a suitable place to walk along Santa Eulalia’s major avenues.

The city is characterized by a rich cultural and sports heritage, the results of the city’s involvement in the Balearic Festival of Children’s Toasting, an annual festival that celebrates the wine harvest. This is something the town has been doing for many years by welcoming partners into the whole family. Many of the city’s main cultural and leisure activities are open to all the families of all cultures to experience.

A large part of the municipality’s private sector, local businesses, and its landscape presents an unusual energy by enhancing Santa Eulalia’s profile as the island’s premier tourist destination for families. Beyond these general initiatives, however, the need to strategically guarantee the sustainability of our market as a family-friendly destination has given rise to Family Moments. The statement identifies our municipality as a family tourist resort and also to support family-oriented business es, i.e. accommodates needs to the benefit of the town. For this reason to keep high standards of life and the rewarding experience that all of this guarantees visitors.

The map of the area is useful to know which are the areas of the town that are most affected by tourism, being family one of the most important by numbers.

WHAT IS FAMILY MOMENTS?

Family Moments is a tourist seal created to distinguish both the municipality of Santa Eulalia de Río and a large portion of its private sector as a place that carefully prepared to cater to the needs of the family tourism sector.

The seal is based on the well-established and fully proved codes determined at a meeting held on the 16th of the Balearic Agency of Tourism. The requirements of the Catalan model have been adapted to the national, international and geographic of the municipality, ensuring which, in fact, demand the same. The seal, for this reason all the municipalities that want it will find that they have to meet the requirements of this seal.

Family Moments identifies the natural environment of the municipality’s long, open presidency to cater to families. It represents an official guarantee to the families who choose Santa Eulalia and that they will find everything they have to have a perfect family holiday.

The seal distinguishes a variety of businesses – from hotels to restaurants to purveyors of recreation – and also to business that promote family-oriented services. The seal also guarantees that the municipality’s main public spaces will fulfill the needs and specific requirements of the family tourism sector.